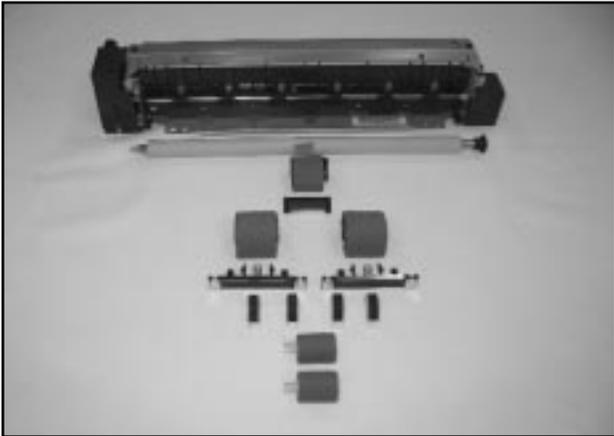


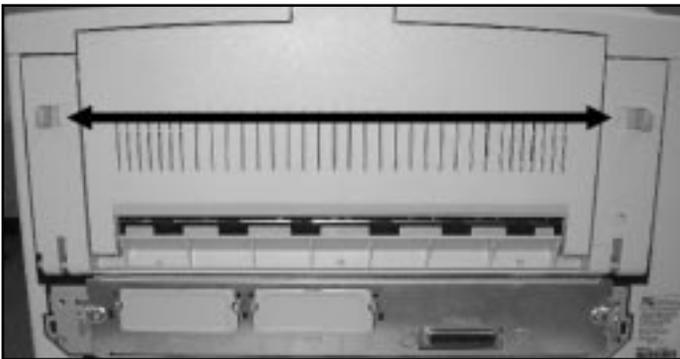
Maintenance Kit Installation Instructions

HP LaserJet 5000/5100



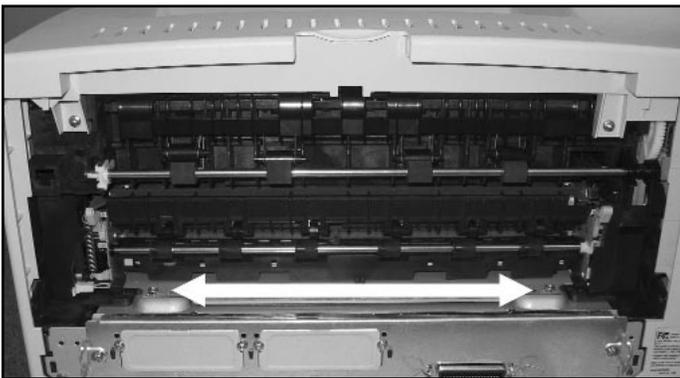
Contents of Maintenance Kit

- 1 - Fuser
- 1 - Transfer Roller
- 1 - Tray 1 Pickup Roller
- 1 - Tray 1 Separation Roller
- 2 - 250-Sheet Tray Pickup Rollers
- 2 - 250-Sheet Tray Separation Pads
- 4 - Optional Tray Pickup Rollers
- 2 - Optional Tray Feed/Separation Rollers



Fuser Replacement

1. Lower rear door of printer by pressing levers in (black arrow).
2. Disconnect support strap on left, then remove door by sliding it to the left.



Fuser Replacement, Continued

3. Remove two hex head screws (white arrow), then lift fuser slightly and pull out. Some resistance will be felt from left side as you pull the fuser out.
4. Reinstall the fuser by reversing procedure.



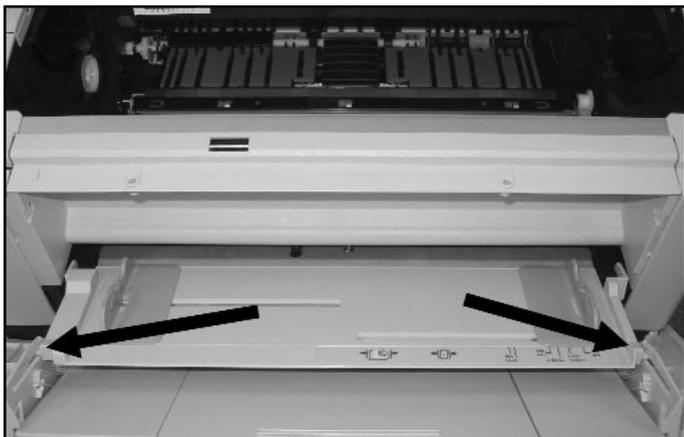
Transfer Roller Replacement

1. Open top cover.
2. Remove toner cartridge.
3. Lift up locking tab on right side (as pictured) and lift roller out.
4. Install new transfer roller, left side first, then right side, locking the tab in place. Avoid touching the transfer roller with your fingers, as this can cause contamination and adversely affect print quality.
5. Remove paper protector.



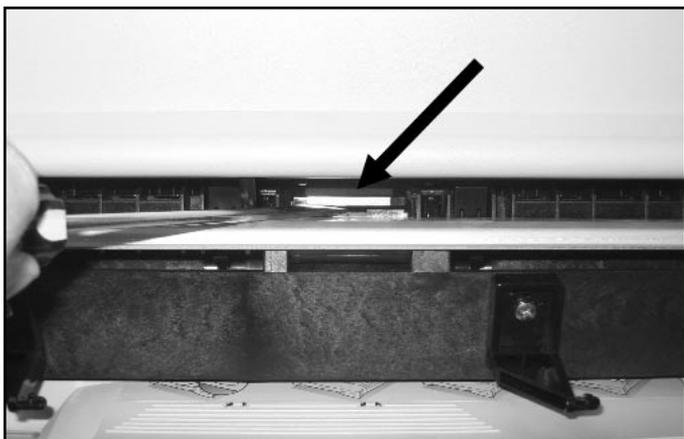
Tray 1 Pickup Roller Replacement

1. Open top and remove toner cartridge.
2. Lift green handle under toner cartridge and expose pickup roller.
3. Pinch tab on right side of roller holder (white arrow) and slide roller with holder to the right as far as possible. Slide the roller back slightly—away from holder—to remove from shaft.
4. Do not reinstall the pickup roller until separation pads are changed.



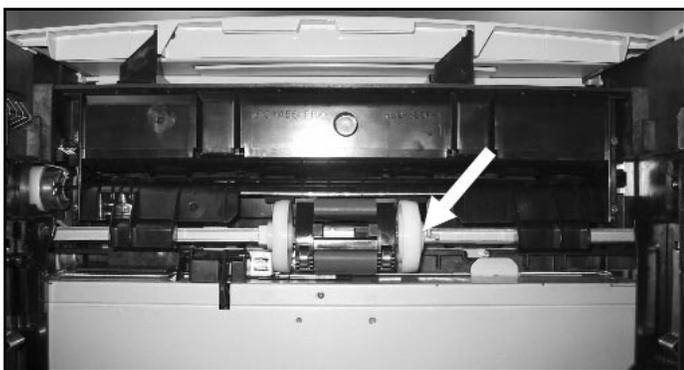
Tray 1 Separation Pad Replacement

1. Remove tray 1 and door by first separating at the pins (black arrows).
2. Slide door to right to remove, then lower tray to remove off of hinges.



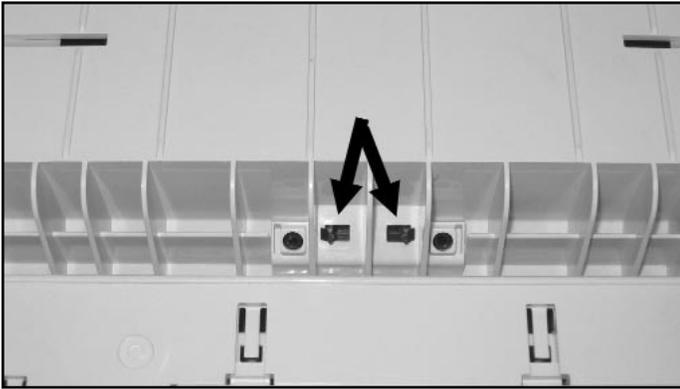
Tray 1 Separation Pad Replacement, Continued

3. Look just above the metal lifting plate and locate the edge of the separation pad. Use a flat screwdriver to pry under the pad to remove it (black arrow). This pad is keyed, so to install the new one, just snap into place.
4. Reinstall pickup roller at this time.



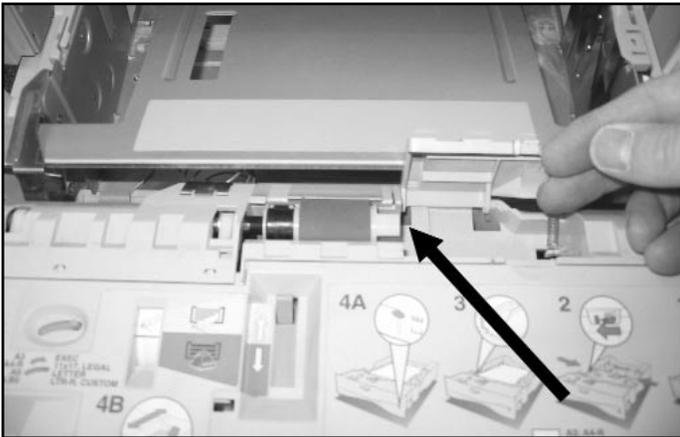
Tray 2 Pickup Roller Replacement

1. Pinch tab on right side of roller holder (white arrow) and slide roller with holder to the right as far as possible.
2. Slide roller back slightly—away from holder—and rotate to remove from shaft.



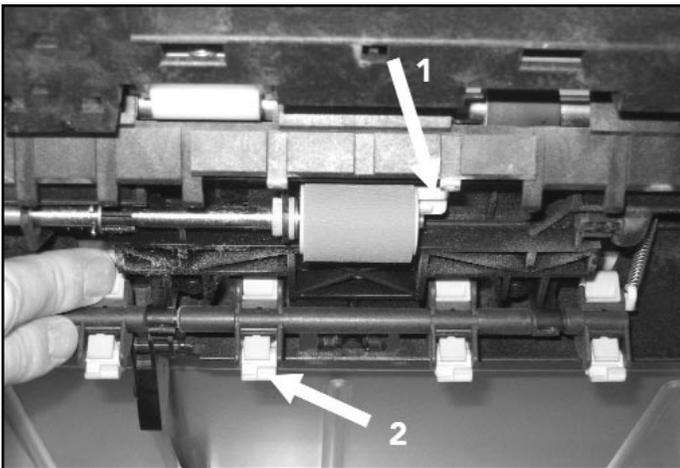
Tray 2 Separation Pad Replacement

1. Remove tray and turn over.
2. Look for the two tabs used to release the separation pad from the tray (black arrows).
2. Install new separation pad by snapping into place.



Optional Tray Separation Roller Replacement

1. At the front of the paper tray lift the door as shown.
2. Pinch the lock clip (black arrow) on the separation roller and remove.
3. Install new roller and close door.



Optional Tray Pickup and Feed Roller Replacement

Feed Roller

1. Pinch the tabs on the end of the feed roller (arrow 1) to remove.
2. Install new roller.

Pickup Rollers

1. Position pickup roller shaft as shown. Depress tab (arrow 2) to unlock each roller.
2. Install new rollers.

Resetting Maintenance Counter

1. Hold down the left side of the "Item" and the left side of the "Value" button while powering on the printer.
2. Continue holding until "Reset Maintenance Count" appears.

Troubleshooting

- 50 Error:
1. Turn printer off, wait 20 minutes.
 2. Remove fuser and reinstall.

- 13 Paper Jam:
1. Verify all pickup/feed/separation rollers are clipped onto shaft properly.
 2. Check paper sensor flags in fuser for freedom of movement.
 3. Verify transfer roller lock tab is closed.