Important Safety Precautions

Read these simple guidelines. Breaking the rules may be dangerous or illegal. Further detailed information is given in this user guide.

WARNING! *Violation of the instructions may cause serious injury or death.*

1. Never use an unapproved battery since this could damage the phone and/or battery and could cause the battery to explode.

2. Never place your phone in a microwave oven as it will cause the battery to explode.

3. Never store your phone in temperatures less than -4°F or greater than 122°F.

4. Do not dispose of your battery by fire or with hazardous or flammable materials.

5. When riding in a car, do not leave your phone or set up the hands-free kit near to the air bag. If wireless equipment is improperly installed and the air bag is deployed, you may be seriously injured.

6. Do not use a hand-held phone while driving.

7. Do not use the phone in areas where its use is prohibited. (For example: aircraft)

Important Safety Precautions

1. Do not expose the battery charger or adapter to direct sunlight or use it in places with high humidity, such as a bathroom.

2. Do not use harsh chemicals (such as alcohol, benzene, thinners, etc.) or detergents to clean your phone. This could cause a fire.

3. Do not drop, strike, or shake your phone severely. It may harm the internal circuit boards of the phone.

4. Do not use your phone in high explosive areas as the phone may generate sparks.

5. Do not damage the power cord by bending, twisting, pulling, or heating. Do not use the plug if it is loose as it may cause a fire or electric shock.

6. Do not place any heavy items on the power cord. Do not allow the power cord to be crimped as it may cause electric shock or fire.

7. Do not handle the phone with wet hands while it is being charged. It may cause an electric shock or seriously damage your phone.

8. Do not disassemble the phone.

9. Do not place or answer calls while charging the phone as it may short-circuit the phone and/or cause electric shock or fire.

10. Do not hold or let the antenna come in contact with your body during a call.

11. Make sure that no sharp-edged items such as animal's teeth or nails, come into contact with the battery. This could cause a fire.

12. Store the battery out of reach of children.

13. Be careful that children do not swallow any parts (such as rubber plugs, earphone, connection parts of the phone, etc.) This could cause asphyxiation or suffocation resulting in serious injury or death.

14. Unplug the power cord and charger during lightning storms to avoid electric shock or fire.

15. Only use the batteries and chargers provided by LG. The warranty will not be applied to products provided by other suppliers.

16. Only authorized personnel should service the phone and its accessories. Faulty installation or service may result in accidents and consequently invalidate the warranty.

17. An emergency call can be made only within a service area. For an emergency call, make sure that you are within a service area and that the phone is turned on.

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Welcome

Congratulations for choosing the advanced and compact Flare cellular phone, designed to operate with Code Division Multiple Access (CDMA). Along with the many advanced features of the CDMA system, such as greatly enhanced voice clarity, this phone offers:

1. Large, easy-to-read, 7-line backlit LCD with status icons.

2. Paging, messaging, voicemail, and caller ID.

3. 24-key keypad.

4. Speakerphone feature.

5. Menu-driven interface with prompts for easy operation and configuration.

6. Any key answer, Auto answer, one-touch and speed dialing with 99 memory locations.

Important Information

This user's guide provides important information on the use and operation of your phone. Please read all the information carefully prior to using the phone for the best performance and to prevent any damage to or misuse of the phone. Any unapproved changes or modifications will void your warranty.

FCC Part 15 Class B Compliance

This device and its accessories comply with part 15 of FCC rules. Operation is subject to the following two conditions: (1) This device and its accessories may not cause harmful interference, and (2) This device and its accessories must accept any interference received, including interference that causes undesired operation.

Technical Details

The Flare is a PCS only phone that operates on Code Division Multiple Access (CDMA) frequencies: cellular services at 1900 Mhz.

Welcome

CDMA technology uses a feature called DSSS (Direct Sequence Spread Spectrum) that enables the phone to keep communication from being crossed and to use one frequency channel by multiple users in the same specific area. This results in a 10-fold capacity increase when compared with analog mode. In addition, features such as soft / softer handoff, hard handoff, and dynamic RF power control technologies combine to reduce call interruptions.

The Cellular and PCS CDMA networks consist of MSO (Mobile Switching Office), BSC (Base Station Controller), BTS (Base Station Transmission System), and MS (Mobile Station). The following table lists some major CDMA standards.

* TSB-74: Protocol between an IS-95A system and ANSI J-STD-008

1xRTT system receives twice as many subscribers in the wireless section as IS-95. Its battery life is twice as long as IS-95. High-speed data transmission is also possible.

CDMA Standard	Designator	Description
Basic Air Interface	ANSI J-STD-008	IS-95 adapted for PCS frequency band
	TIA/EIA-IS2000	cdma2000 1xRTT AirInterface
Network	TIA/EIA/IS-634	MAS-BS
	TIA/EIA/IS651	PCSC-RS
	TIA/EIA/IS-41-C	Intersystem operations
	TIA/EIA/IS-124	Non-signaling data comm.
Service	TIA/EIA/IS-96-B	Speech CODEC
	TIA/EIA/IS-637	Short message service
	TIA/EIA/IS-657	Packet Data
	IS-801	Position Determination Service (gpsOne)
Performance	TIA/EIA/IS-97	Cellular base station
	TIA/EIA/IS-98	Cellular mobile station
	ANSI J-STD-018	PCS personal station
	ANSI J-STD-019	PCS base station
	TIA/EIA/IS-125	Speech CODEC

FCC RF Exposure Information

In August 1996, the Federal Communications Commission (FCC) of the United States, with its action in Report and Order FCC 96-326, adopted an updated safety standard for human exposure to Radio Frequency (RF) electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U.S. and international standards bodies.

The design of this phone complies with the FCC guidelines and these international standards.

Bodily Contact During Operation

This device was tested for typical use with the back of the phone kept 0.6 inches (1.5 cm) from the body. To comply with FCC RF exposure requirements, a minimum separation distance of 0.6 inches (1.5 cm) must be maintained between the user's body and the back of the phone, including the antenna, whether extended or retracted. Third-party belt-clips, holsters and similar accessories containing metallic components should not be used. Avoid the use of accessories that cannot maintain 0.6 inches (1.5 cm) distance between the user's body and the back of the phone and have not been tested for compliance with FCC RF exposure limits.

Vehicle-Mounted External Antenna

(Optional, if available.)

A minimum separation distance of 8 inches (20 cm) must be maintained between the user / bystander and the vehicle-mounted external antenna to satisfy FCC RF exposure requirements. For more information about RF exposure, visit the FCC website at www.fcc.gov.

Caution

Use only the supplied and approved antenna. Use of unauthorized antennas or modifications could impair call quality, damage the phone, void your warranty and/or result in violation of FCC and IC regulations.

Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with the skin a minor burn may result. Contact your local dealer for a replacement antenna.

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Phone Overview

1. **Earpiece** Lets you hear the caller and automated prompts.

2. **Flip** Open the phone to answer an incoming call.

3. **Internal screen** Displays messages and indicator icons.

4. **Left option button** Use to display the Main Menu.

5. **Headset Jack** Allows you to plug in an optional headset for convenient, hands-free conversations. **CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.

6. **Speaker Key** Use to set the speakerphone mode.

7. **Volume Control** Allows you to adjust the ringtone volume in standby mode (with the flip open) or adjust the voice volume during a call. The volume key can also be used to scroll up or down to navigate through the different menu options. To mute the ringtone during an incoming call, press the volume key up or down.

8. TALK Key Allows you to place or receive calls, answer Call Waiting, or activate Voice Dial.

9. Voice Dial/Voice Memo Key Use for quick access to Voice Dial and Voice Memo. Press and hold for about 3 seconds for quick access to Voice Memo.

10. Receiver Allows callers to hear you.

11. Keypad Use to enter numbers and characters and select menu items.

12. BACK Key Deletes characters from the display in text entry mode. When in a menu, press the key to return to the previous menu.

13. END Key Ends a call. Press and hold this key for two seconds to turn your phone on or off. While in the main menu, it returns the phone to standby mode and cancels your input.

14. WEB Key Allows you to surf the web.

15. Menu/OK Key Displays the phone's main menu from standby mode. It also selects the highlighted choice when navigating through a menu.

16. Right option button Use to display your Contacts. Also use to view missed calls, new voicemail, or new messages when the word "Event" is displayed above this key.

17. Navigation Key Use for quick access to **Messages**, **Recent Calls**, **My Account** and **VirginXL**.

18. Status light Shows the status of your phone by displaying a light above the external screen (located on the front of your phone when the flip is closed).

Menus Overview

4. Contacts

1. Find/Add entry
2. Groups
3. Speed dial
4. Voice dials
5. Information

5. VirginXL

1. Launch

6. Messaging

1. Send message
2. Inbox
3. Virgin alerts
4. Voicemail
   1. Call voicemail
   2. Voicemail details
   3. Clear icon

5. Sent
6. Saved
7. Draft
8. Settings
   1. Notification
   2. Alerts
   3. Message reminder
   4. Auto-erase
   5. Signature
   6. Auto text
9. Erase messages

7. Tools

1. Scheduler
2. Alarm clock
   1. Alarm 1
   2. Alarm 2
   3. Alarm 3
   4. Quick alarm
   5. Reset all

3. Ez tip calculator
4. Calculator
5. Bluetooth
6. World clock
7. Voice memo
8. Notepad

8. Recent calls

1. Missed calls
2. Received calls
3. Outgoing calls
4. All calls
5. Erase history
   1. Missed calls
   2. Received calls
   3. Outgoing calls
   4. All calls

Note
Shortcuts in this guide may not line up while in List View.

Menus Overview

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Getting Started with Your Phone

Find Your Phone's Serial Number

You need your phone's serial number in order to activate your Virgin Mobile account. Here's how to find it:

Menu > Settings > Phone information > Phone number.

The serial number is below the words MEID DEC. It has 18 digits. Write down the serial number.

Note
You can also find your 18-digit serial number next to the words MEID DEC on the label on the back of the phone, underneath the battery.

The Battery

Note
It is important to fully charge the battery before initial use of the phone.

The phone comes with a rechargeable battery. Keep the battery charged while not in use in order to maximize talk and standby time. The battery charge level is shown at the top of the internal screen.

Installing the Battery

To install the battery, insert the battery into the opening on the back of the phone. Put the battery cover on the battery and push it slightly downward.

Removing the Battery

Turn the power off. Pull the battery cover downward and remove it. Then remove the battery by pushing it upward from the bottom.

Charging the Battery

To use the charger provided with your phone:

Warning! Use only the charger provided with the phone. Using any charger other than the one included with the Flare may damage your phone or battery.

1. Plug the end of the adapter into the phone's charger port and the other end into an electrical outlet.

2. The charge time varies depending upon the battery level.

Battery Charge Level

The battery charge level is shown at the top right of the internal screen. When the battery charge level becomes low, the low battery sensor alerts you in three ways: sounding an audible tone, blinking the battery icon, and displaying Low Battery. If the battery charge level becomes exceedingly low, the phone automatically switches off and any function in progress is not saved.

| Fully Charged | | | | Fully Discharged |

Activate Your Virgin Mobile Account

Before you can start talking, messaging, or downloading, you need to activate service with Virgin Mobile. You need your phone's serial number to activate your Virgin Mobile account (see "Find Your Phone's Serial Number" on page 14). Activate your account online by going to www.virginmobileusa.com and clicking on Activate.

Turning the Phone On and Off

Turning the Phone On

1. Install a charged battery or connect the phone to an external power source such as a vehicle power charger or hands-free car kit.

2. Press 🔘 for a few seconds until the internal screen lights up.

Note

Like any other radio device, avoid any unnecessary contact with the antenna while your phone is on.

Turning the Phone Off

1. Press and hold 🔘 until the display turns off.

Program Your Virgin Mobile Phone

Once your account is activated, you need to program your new Virgin Mobile phone number into your phone.

1. Turn on your phone.

2. Dial ##VIRGIN# (that's #-#-8-4-7-4-4-6-#)

3. You are now in the Programming menu. Scroll down to "Activate Phone" and hit "OK".

4. Your screen will say, "Do you want to activate your phone now ?" Select "Yes".

5. Your phone will connect to the network, and then the screen will say "Hi. Press Start to continue the activation process". Scroll down to "Start" and hit "OK".

6. Your phone will say "We're getting your phone number for you," then your phone will display your new Virgin Mobile phone number. Write it down.

7. Scroll down to "Finish" and hit "OK" to complete the activation process. Your phone will turn off and back on by itself.

That's it, you're done! It might take a couple of hours to get you set up on our network, but we will send a text message to your phone to let you know you can start talking. Also, it may take up to 4 hours for VirginXL, Voicemail, and Top-Up features to come online.

Signal Strength

Call quality depends on the signal strength in your area. The signal strength is indicated on the screen as the number of bars next to the signal strength icon ▚▎▍▐ the more bars, the better the signal strength.
If the signal quality is poor, move to an open area. If you are in a building, the reception may be better near a window.

Screen Icons

When the phone is powered on, the top line of the internal screen displays icons indicating the status of the phone.

To see the icons, go to **Menu -> Settings -> Phone information -> Icon glossary**.

Making Calls

1. Make sure the phone is turned on. If not, press 🔘 for about 3 seconds.

2. Enter the phone number (include the area code if needed).

3. Press 🔘 .

4. Press 🔘 to end the call.

Correcting Dialing Mistakes

If you make a mistake while dialing a number, press BACK once to erase the last digit entered or hold down BACK for at least 2 seconds to delete all digits.

Redialing Calls

1. Press 🔘 twice to redial the last number you dialed. The last 50 numbers are stored in the call history list and you can also select one of these to redial.

Receiving Calls

1. When the phone rings or vibrates press 🔘 to answer.

Note
If you press 🔘 while the phone is ringing, the ringing or vibration is muted for that call.

2. Press 🔘 twice to end the call.

Quick Access to Convenient Features

Call Waiting

Your service provider may offer call waiting. While a call is in progress, two beeps indicate another incoming call. When call waiting is enabled, you may put the active call on hold while you answer the other incoming call.

1. Press [icon] to receive a waiting call.

2. Press [icon] again to switch between calls.

Caller ID

Caller ID displays the phone number or name of the incoming call. If the caller's identity is stored in Contacts, the name appears with the number.

Speed Dialing

Speed dialing is a convenient feature that allows you to make phone calls quickly and easily with a few keystrokes. Your phone recalls the number from your Contacts, displays it briefly, and then dials it. Speed Dial Number 1 is assigned to voicemail by default.

Dialing Single Digit Speed Dials (from 1 to 9)

Press and hold the Speed Dial number.

OR
Enter the Speed Dial number and press [icon] .

Dialing Double Digit Speed Dials (from 10 to 99)

Press the first digit and then press and hold the key of the second digit.

OR
Enter the first and second digits and press [icon] .

Entering and Editing Information

Text Input

Text Input Modes

There are five modes for entering text, numbers, special characters, and punctuation. In a text entry field, pressing right option button ⬜ displays a pop-up list of text modes.

Key Functions

⬜ **Right option button** : Press to scroll through the following text input modes:

T9Word -> Abc -> 123 -> Symbols -> Smileys

Shift : Press to change capitalization.
T9 text : Word -> WORD -> word
Abc text : Abc -> ABC -> abc

Next : In T9 mode, press to display other matching words.

Space : Press to complete a word and insert a space.

BACK : Press to delete a single space or character. Hold to delete words.

Punctuation : In T9 mode, press to insert punctuation in a word and complete a sentence.

Word (T9) Mode

Use to type text using one keystroke per letter. The phone translates keystrokes into common words by using the letters on each key and a compressed database.

Abc (Multi-tap) Mode

Use to add words to the T9 database.

123 (Numbers) Mode

Use to type numbers using one keystroke per number.

Symbols Mode

Use to insert special characters or punctuation. There are 35 special characters including " ⬛ " which inserts a space and " ⬛ " which forces the text to the next line.

Smileys Mode

Use to insert smiley graphics. There are 36 smiley characters.

Changing Letter Capitalization

Using T9 and Abc text input modes you can set the capitalization. Press [✱] to cycle through the following.

Initial Cap (T9Word / Abc)

Only the first letter is capitalized. All subsequent letters are lower case.

Caps Lock (T9WORD / ABC)

All letters are capitalized.

Lower Case (T9word / abc)

All letters are in lower case.

Text Input Examples

Display the text modes and select a text mode:

1. In a text entry field, press right option button [ ] to display text modes.

2. Press [ ] to highlight the text input mode you want to use.

3. Press [OK] to select the highlighted text input mode.

Using Abc (Multi-tap) Text Input

1. Press right option button [ ] to change to Abc mode.

2. Press [✱] to change to ABC Caps Lock.

3. Press [5] [5] [5] [4].

   LG is displayed.

Using T9 Mode Text Input

1. Press right option button ⬔ to change to T9Word mode.

2. Press 7 pqrs | 5 jkl | 3 def | 2 abc | 7 pqrs | 3 def .

3. Press #⁽ˢᴾᴬᶜᴱ⁾ to complete the word and add a space.

4. Press 2 abc | 2 abc | 5 jkl | 5 jkl | #⁽ˢᴾᴬᶜᴱ⁾ | 6 mno | 3 def | 0 next .

   Please call me is displayed.

Using the NEXT Key

After you have finished entering a word, if the word displayed is not the one you want, press 0 next to display additional choices of words from the database.

1. Press 4 ghi | 6 mno | 6 mno | 3 def .
   Good is displayed.

2. Press 0 next .
   The display gives you additional choices such as: **Home**, **Gone**, **Hood**, etc.

Adding Words to the T9 Database

If a word is not in the T9 database, add it by using Abc (Multi-tap) text entry mode.

1. Press right option button ⬔ to change to Abc (Multi-tap) mode.

2. Press 2 abc | 2 abc | 6 mno | 6 mno | 6 mno | 7 pqrs .
   Bop is displayed.

3. Press right option button ⬔ to change to T9 mode to add the word **Bop** to the T9 database.

4. Press BACK to erase the existing word.

5. Press 2 abc | 6 mno | 7 pqrs . Select **Bop**.

Using Phone Menus

Menu Access

Press $\boxed{\text{OK}}$ or left option button $\diagdown$ to have access to 9 phone menus. There are two methods to access menus and submenus:

- Use the navigation key to highlight and select, or

- Press the number key that corresponds to the menu or submenu.

For example:

1. Press $\boxed{\text{OK}}$.
   Nine menu items are displayed.
   Use $\boxed{\vdots}$ to scroll through the list of menus.

2. Press the appropriate number key corresponding to the menu item you want to select.
   The sub-menu list will be displayed.

3. Press the appropriate number key corresponding to the sub-menu you want to access.

4. Use $\boxed{\vdots}$ to highlight your preferred setting and press $\boxed{\text{OK}}$ to select it.

Note

Press $\boxed{\text{BACK}}$ to go back one step (while accessing a menu or selecting a setting). Changes to settings will not be saved.

My Stuff

My stuff lets you preview, assign & download graphics, ringtones, and more. Charges apply for most downloads. Additional charges may apply for multiple balance checks in one day. See www.virginmobileusa.com for pricing details.

Access and Options

1. Press ⒪ **Menu**.

2. Press ⒈ **My Stuff**.

3. Select a sub-menu.

> **1. My ringtones**
> **2. My graphics**
> **3. My games**
> **4. My themes**
> **5. My other stuff**
> **6. Available memory**

1. My ringtones

The My ringtones folder stores your preloaded and downloaded ringtones. You can download the latest ringtones at www.virginmobileusa.com or directly from your phone using VirginXL.

1. Press ⒪ , ⒈ , ⒈ .

2. Highlight **Get more ringtones** and press ⒪ (VirginXL will launch and take you to the Ringers download menu).

2. My graphics

The My graphics folder stores your preloaded and downloaded graphics. Download the latest wallpapers at www.virginmobileusa.com or directly from your phone using VirginXL.

1. Press ⒪ , ⒈ , ⒉ .

2. Highlight **Get more graphics** and press ⒪ (VirginXL will launch and take you to the Graphics download menu).

3. My games

You can play some preloaded games available on your phone.

1. Press [OK] , [1] , [3 def] .

2. Highlight **Get more games** and press [OK] (VirginXL will launch and take you to the games download menu).

4. My themes

You can customize the color displayed on LCD.

1. Press [OK] , [1] , [4 ghi] .

Theme1/ Theme2/ Theme3

2. Use [⬆] to highlight a theme, then press [OK] .

Shortcut
Press the left option button while in the Main Menu to access My themes.

5. My other stuff

Allows you to connect data service.

1. Press [OK] , [1] , [5 jkl] .

2. Highlight **Get more stuff** and press [OK] (VirginXL will launch).

6. Available memory

You can check the available memory in your phone.

1. Press [OK] , [1] , [6 mno] .

My Account

The My Account menu allows you to manage your Virgin Mobile services. Check your balance and Top-Up here.

Access and Options

1. Press $\boxed{OK}$.

2. Press $\boxed{2\,abc}$ **My Account** or Press $\boxed{\,\$\,}$ in standby mode.

Top-Up

Top-Up is how you add money to your Virgin Mobile account. You can Top-Up your Virgin Mobile account right from your phone. First, buy a Top-Up card at the thousands of retailers that carry them; or register your debit card, credit card, or PayPal account at www.virginmobileusa.com.

When your balance is low, you can Top-Up your account from your phone.

Top-Up with a Top-Up card

1. Press the left option button to select "Menu" from standby mode.

2. Using the Navigation key, scroll to My Account" and press $\boxed{OK}$.

3. Scroll down to select the "Top-Up" link and press $\boxed{OK}$.

Note
You can tell it's selected because it's highlighted.

4. Enter your Account PIN and press $\boxed{OK}$.

5. Scroll down to select "Login" and press $\boxed{OK}$.

6. Enter your Top-Up card's PIN number and press $\boxed{OK}$.

7. Scroll down to select "Top-Up Now" and press $\boxed{OK}$.

8. At the confirmation screen, select "Yes" by pressing $\boxed{OK}$.

9. At the "Approved" screen scroll to OK

and press the [OK] button.

11. Press [phone] to exit.

Top-Up with a Debit Card, Credit Card, or PayPal account

Before you can Top-Up from your phone with a debit card, credit card, or PayPal account, you need to register the card or PayPal account at www.virginmobileusa.com.

1. Press the left option button to select "Menu" from standby mode.

2. Using the Navigation key, scroll to "My Account" and press [OK].

3. Scroll down to select the "Top-Up" link and press [OK].

Note
You can tell it's selected because it's highlighted.

4. Enter your Account PIN and press [OK].

5. Scroll down to "Login" and press [OK].

6. Scroll down to select "Credit Card" and press [OK].

7. Enter the amount for Top-Up and press [OK].

8. Scroll down to select "Top-Up Now" and press [OK].

9. Your phone will validate the amount you want to Top-Up. Scroll down to select "Yes" and press [OK].

10. That's it. Your phone will announce that "You're Topped-Up." Press [OK].

11. Press [phone] to exit.

You can also Top-Up on the web at www.virginmobileusa.com.

Settings

The Settings Menu has options to customize your phone.

Access and Options

1. Press [OK] **Menu**.

2. Press [3 def] **Settings**.

3. Select a sub-menu.

    1. Display
    2. Sounds
    3. Bluetooth
    4. Messaging
    5. Text entry
    6. Phone information
    7. Language
    8. More…

1. Display

Provides you with options to customize the phone's display screen.

1.1 Main screen

1.1.1 Wallpaper

Allows you to choose the kind of background to be displayed on the phone.

1. Press [OK], [3 def], [1 ⊠], [1 ⊠], [1 ⊠].

2. Select **Preloaded** to view preloaded images.

3. Select **VMU wallpaper/ Streak/ Frog/ Boombox**, then press [OK].

4. Press left option button ⌐ **Assign**.

1.1.2 Screensaver

Allows you to choose the kind of Screensaver to be displayed on your phone while not in use.

1. Press [OK], [3 def], [1 ⊠], [1 ⊠], [2 abc].

2. Select **On**, then press [OK].

Settings

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3. Select **Preloaded** to view preloaded images.

4. Select **Strobe/ Dance/ Party**, then press [OK].

5. Press left option button **Assign**.

1.1.3 Backlight

Allows you to set the duration for illuminating the backlight. Main LCD and Keypad are set separately.

Note

If an amount of time is set for the backlight, the timer starts after the last key was pressed.

1. Press [OK], [3 def], [1], [1], [3 def].

2. Choose a setting, then press [OK].
   Dim only/ 8 seconds/ 15 seconds/ Always on

1.1.4 Menu styles

Allows you to view the Menu as Grid or List.

1. Press [OK], [3 def], [1], [1], [4 ghi].

2. Select **Grid** or **List**, then press [OK].

Shortcut

Press the right option button while in the Main Menu to access Menu styles.

1.1.5 Foregrounds

1.1.5.1 Clock/calendar

Allows you to choose the kind of clock to be displayed on the internal screen.

1. Press [OK], [3 def], [1], [1], [5 jkl], [1].

2. Select an option.
   Normal clock/ Analog clock/ Digital clock/ Dual clock/ Calendar

3. Press [OK].

1.1.5.2 Greeting

Allows you to enter a greeting of up to 15 characters to be displayed on the internal screen.

1. Press [OK], [3 def], [1], [1], [5 jkl], [2 abc].

2. Select a setting.
Custom/ Off

3. If you set to **Custom** enter your greeting words and press [OK] .

1.1.6 Received calls

Allows you to set a specific screen to be displayed when you receive incoming calls.

1. Press [OK] , [3 def] , [1 ⊠] , [1 ⊠] , [6 mno] .

2. Select **Preloaded** to view preloaded images.

3. Select **VMU animation/ Streak/ Frog/ Boombox**, then press [OK] .

4. Press left option button ⌐ **Assign**.

1.2 Font size

Allows you to set the size of the font for Message, Browser and Notepad.

1. Press [OK] , [3 def] , [1 ⊠] , [2 abc] .

2. Select an option to set the font size.
Messaging/ Browser/ Notepad

3. Select a font size.
Small/ Medium/ Large

1.3 Keypad light

1. Press [OK] , [3 def] , [1 ⊠] , [3 def] .

2. Choose a setting and then press [OK] .

Always off/ 8 seconds/ 15 seconds/ 30 seconds

1.4 Power save mode

Internal screen and keypad are lit for a designated length of time, and then the screen and keypad darken to save your phone's battery power.

1. Press [OK] , [3 def] , [1 ⊠] , [4 ghi] .

2. Use [↕] to select **Off/ 30 seconds/ 60 seconds/ 90 seconds**, then press [OK] .

1.5 Status light

Shows the status of your phone by displaying a light above the external screen (located on the front of your phone when the flip is closed).

1. Press $\boxed{OK}$, $\boxed{3^{def}}$, $\boxed{1\boxtimes}$, $\boxed{5^{ji}}$.

2. Use $\boxed{\updownarrow}$ to set to **On** or **Off**, then press $\boxed{OK}$.

2. Sounds

Provides options to customize the phone's sounds.

2.1 Volume

Allows you to set various volume settings.

1. Press $\boxed{OK}$, $\boxed{3^{def}}$, $\boxed{2^{abc}}$, $\boxed{1\boxtimes}$.

2. Select **Ringtone/ Earpiece/ Speakerphone/ Power on/off/ Applications**.

3. Use $\boxed{\leftrightarrow}$ to adjust the volume of the ringtone, then press $\boxed{OK}$.

2.2 Ringtones

You can set your phone to play a specific ringtone when you receive incoming calls. (To set a specific ringtone to a contact entry, see page 41.)

1. Press $\boxed{OK}$, $\boxed{3^{def}}$, $\boxed{2^{abc}}$, $\boxed{2^{abc}}$.

2. Use $\boxed{\updownarrow}$ to select a ringtone, then press $\boxed{OK}$.

2.3 Alerts

Allows you to set the alert types for Voicemail, Messages, Missed calls, Service changes, Minute beep, Call connect, Signal fade, and Reminders.

1. Press $\boxed{OK}$, $\boxed{3^{def}}$, $\boxed{2^{abc}}$, $\boxed{3^{def}}$.

2. Select **Voicemail alerts/ Message alerts/ Missed call alerts/ Beep each minute/ Out of service/ Connect/ Signal fade/Call drop**.

3. Use $\boxed{\updownarrow}$ to select a setting, then press $\boxed{OK}$.

   Voicemail alerts/ Message alerts/ Missed call alerts: Select a ringtone.

   Beep each minute / **Out of service/ Connect/ Signal fade/Call drop:** On/ Off

2.4 Keytones

2.4.1 Tone length

Allows you to select the keytone length type.

1. Press [OK], [3 def], [2 abc], [4 ghi], [1 ✉].

2. Select a tone style, then press [OK].
Short tones/ Long tones

2.4.2 Tone volume

Allows you to select the keytone volume.

1. Press [OK], [3 def], [2 abc], [4 ghi], [2 abc].

2. Use [↕] to adjust the volume of the keytone, then press [OK].

3. Bluetooth

Allows you to pair your phone with wireless Bluetooth devices. See page 53 for instructions on connecting Bluetooth devices.

1. Press [OK], [3 def], [3 def].

2. Select **On/Off/ Visibility/ Device name/ Device info**, then press [OK].

4. Messaging

Allows you to configure 6 settings for messages.

See **Settings** on page 49.

5. Text entry

Allows you to configure settings for text entry.

1. Press [OK], [3 def], [5 jkl].

2. Use [↕] to highlight one of the settings and press [OK] to select it.

5.1 Auto-capital (On/ Off)

Allows you to automatically capitalize letters when necessary.

5.2 Auto-space (On/ Off)

Allows you to give space between letters or words as necessary.

5.3 Word choice list (On/ Off)

Allows you to view the list of recommended word choices while entering text.

5.4 Word prediction (On/ Off)

Allows you to set your phone to predict the words you are typing when you enter text.

5.5 Word completion (On/ Off)

Allows you to set your phone to automatically complete words for you when entering text.

5.6 Use my words (On/ Off)

Allows you to get word recommendations from your word database.

5.7 My words (Add new)

Allows you to store your words in a database for future use.

5.8 Help

Shows you the usefulness of modifying word options for your convenience.

6. Phone information

The Phone info Menu provides you with specific information pertaining to your phone model.

6.1 Phone number

Allows you to view your phone number and MEID DEC.

1. Press [OK], [3 def], [6 mno], [1 ⊠].

6.2 Icon glossary

Allows you to view all the icons and their meanings.

1. Press [OK], [3 def], [6 mno], [2 abc].

6.3 Version

Allows you to view the versions of the S/W, H/W, PRL, and the name and version of the Browser.

1. Press [OK], [3 def], [6 mno], [3 def].

6.4 Advanced

Allows you to view information about your phone's SID, Channel, Frequency, and Technology.

1. Press OK, 3 def, 6 mno, 4 ghi.

7. Language

Allows you to set the bilingual feature according to your preference. Choose between English and Spanish.

1. Press OK, 3 def, 7 pqrs.

2. Use [$] to select **English** or **Spanish**, then press OK.

8. More…

8.1 Airplane mode

Airplane mode allows you to use many of your phone's features, such as My games, Notepad, Voice memo, etc., when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When your phone is in Airplane mode, it cannot send or receive any calls or access online information.

1. Press OK, 3 def, 8 tuv, 1 ⊠.

2. Read the disclaimer, then press OK.

3. Use [$] to select a setting, then press OK.

   On/ Off

8.2 Call setup

8.2.1 Auto-answer

Allows you to automatically answer a call. This feature is intended for use with hands free devices, but is an independent feature of the phone and must be manually turned on/off when connected or disconnected from the device.

1. Press OK, 3 def, 8 tuv, 2 abc, 1 ⊠.

2. Use [$] to select a setting, then press OK.

   ● **Off**

   ● **Headset** When your phone is connected to a headset, the phone automatically responds to a call.

Settings

8.2.2 Abbreviated dialing

This allows you to dial a number using only five or six digits.

1. Press $\boxed{OK}$, $\boxed{3^{def}}$, $\boxed{8^{tuv}}$, $\boxed{2^{abc}}$, $\boxed{2^{abc}}$.

2. Select **On** and enter a five- or six-digit number (for example, area code and prefix) and press $\boxed{OK}$.

8.2.3 Call answer

Allows you to customize how you answer incoming calls.

1. Press $\boxed{OK}$, $\boxed{3^{def}}$, $\boxed{8^{tuv}}$, $\boxed{2^{abc}}$, $\boxed{3^{def}}$.

2. Use $\boxed{\frac{\$}{}}$ to select a setting, then press $\boxed{OK}$.
   Flip open/ TALK only

8.2.4 Contacts match

This allows you to turn the contacts matching feature on or off.

1. Press $\boxed{OK}$, $\boxed{3^{def}}$, $\boxed{8^{tuv}}$, $\boxed{2^{abc}}$, $\boxed{4^{ghi}}$.

2. Use $\boxed{\frac{\$}{}}$ to select a setting, then press $\boxed{OK}$.
   On/ Off

8.3 Location

Menu for GPS (Global Positioning System: Satellite assisted location information system) mode.

1. Press $\boxed{OK}$, $\boxed{3^{def}}$, $\boxed{8^{tuv}}$, $\boxed{3^{def}}$.
   The Location disclaimer is displayed.

2. Read the disclaimer and press $\boxed{OK}$.

3. Use $\boxed{\frac{\$}{}}$ to select a setting, then press $\boxed{OK}$.
   On/ Off

Note
GPS satellite signals are not always transmitted, especially under bad atmospheric and environmental conditions, indoors etc.

8.4 Restrict and lock

8.4.1 Restrict voice

Allows you to restrict calls of incoming or outgoing.

1. Press $\boxed{OK}$, $\boxed{3^{def}}$, $\boxed{8^{tuv}}$, $\boxed{4^{ghi}}$.

2. Enter the four-digit lock code.

   The default lock code is commonly the last 4 digits of your phone number.

3. Press $\boxed{1_{\boxtimes}}$ **Restrict voice**.

4. Select **Incoming calls** or **Outgoing calls** and press $\boxed{OK}$.

5. Select **Contacts only**, **Special #'s only**, or **Unlock** and press $\boxed{OK}$.

- **Contacts only** allows you to call only the entries saved in the Contacts list.

- **Special #'s only** allows you to call only the 10 numbers stored in the Special Number section in the Security Menu.

- **Unlock** allows all calls to be made without any restrictions (default setting).

Note

Lock Code is displayed when your restriction is set to **Contacts Only** and you make a call to a saved number or try to edit an existing entry.

8.4.2 Lock data

Allows you to customize locking data.

1. Press $\boxed{OK}$, $\boxed{3^{def}}$, $\boxed{8^{tuv}}$, $\boxed{4^{ghi}}$.

2. Enter the four-digit lock code.

   The default lock code is commonly the last 4 digits of your phone number.

3. Press $\boxed{2^{abc}}$ **Lock data**.

4. Select **Unlock** or **Lock** and press $\boxed{OK}$.

8.4.3 Lock my phone

Keeps your phone from unauthorized use. Once the phone is locked, it is in restricted mode until the lock code is entered. You can still receive phone calls and make emergency calls.

You can modify the lock code by using the Change lock code feature in the Security menu.

IMPORTANT: Be sure to write down your lock code if you change it. Virgin Mobile cannot unlock your phone for you if you forget your lock code.

1. Press [OK] , [3 def] , [8 tuv] , [4 ghi] .

2. Enter the four-digit lock code.

   The default lock code is commonly the last 4 digits of your phone number.

3. Press [3 def] **Lock my phone**.

4. Use [S] to select an option, then press [OK] .

Unlock The phone is never locked (Lock mode can still be used).

Lock now The phone is always locked. When locked, you can receive incoming calls and make only emergency calls.

On power up The phone is locked when it is turned on.

8.5 Security

The Security Menu allows you to secure the phone electronically.

8.5.1 Lock my phone

See "Lock my phone" on page 35.

8.5.2 Change lock code

Allows you to change your lock code. To enter this menu, you're asked to enter a new lock code. You will be asked to enter the new code once more to confirm it.

IMPORTANT: Be sure to write down your lock code if you change it. Virgin Mobile cannot unlock your phone for you if you forget your lock code.

1. Press [OK] , [3 def] , [8 tuv] , [5 jkl] .

2. Enter the four-digit lock code.

3. Press [2 abc] **Change lock code**.

4. Enter a new lock code.

5. Enter the new lock code once more to confirm it.

8.5.3 Special numbers

Allows you to set special phone numbers.

1. Press $[OK]$, 3^{def}, 8^{tuv}, 5^{jkl}.
2. Enter the four-digit lock code.
3. Press 3^{def} **Special numbers**.
4. Select a location for your entry.
5. Enter a phone number then press $[OK]$.

8.5.4 Edit contacts list

Allows you to edit contact list.

1. Press $[OK]$, 3^{def}, 8^{tuv}, 5^{jkl}.
2. Enter the four-digit lock code.
3. Press 4^{ghi} **Edit contacts list**.
4. Existing contacts will be displayed. Select the contact you wish to edit, then press $[OK]$.
5. Select Edit entry, then press $[OK]$.

8.5.5 Erase/reset

8.5.5.1 Erase contacts

Allows you to erase all of your contacts at once.

1. Press $[OK]$, 3^{def}, 8^{tuv}, 5^{jkl}.
2. Enter the four-digit lock code.
3. Press 5^{jkl} **Erase/reset**.
4. Press $1^{\boxtimes}$ **Erase Contacts**.
5. Select **Yes** or **No**.

8.5.5.2 Erase voicetags

This will erase voicetags saved in your phone.

1. Press $[OK]$, 3^{def}, 8^{tuv}, 5^{jkl}.
2. Enter the four-digit lock code.
3. Press 5^{jkl} **Erase/reset**.
4. Press 2^{abc} **Erase Voicetags**.
5. Select **Yes** or **No**.

8.5.5.3 Erase my stuff

This will delete all data in My stuff.

1. Press OK , 3^{def} , 8^{tuv} , 5^{jkl} .

2. Enter the four-digit lock code.

3. Press 5^{jkl} **Erase/reset**.

4. Press 3^{def} **Erase My Stuff**.
   (A disclaimer appears.)

5. Read the disclaimer and press OK .

6. Select **Yes** or **No**.

8.5.5.4 Reset all Settings

Resetting the current default settings restores all the factory defaults, including the ringtone types and display settings. The Contacts, Call History, Scheduler, and Messaging are not affected.

1. Press OK , 3^{def} , 8^{tuv} , 5^{jkl} .

2. Enter the four-digit lock code.

3. Press 5^{jkl} **Erase/reset**.

4. Press 4^{ghi} **Reset all Settings**.

(A disclaimer appears.)

5. Read the disclaimer and press OK .

6. If you are certain that you would like to restore all the factory settings, select **Yes**.

8.5.5.5 Reset phone

Resetting the phone resets all settings and erases all data on your phone.

1. Press OK , 3^{def} , 8^{tuv} , 5^{jkl} .

2. Enter the four-digit lock code.

3. Press 5^{jkl} **Erase/reset**.

4. Press 5^{jkl} **Reset phone**.
   (A disclaimer appears.)

5. Read the disclaimer and press OK .

6. If you are certain that you would like to erase all the data and reset your settings, select **Yes**.

8.6 TTY mode

Allows you to attach a TTY (Teletype Writer) device enabling you to communicate with parties also using a TTY device. A phone with TTY support is able to translate typed characters to voice. Voice can also be translated into characters and then displayed on the TTY.

1. Press $\boxed{OK}$, $\boxed{3^{\text{def}}}$, $\boxed{8^{\text{tuv}}}$, $\boxed{6^{\text{mno}}}$.

2. Read the disclaimer, then press $\boxed{OK}$.

3. Use $\boxed{\text{s}}$ to select a setting, then press $\boxed{OK}$.

   On/ Off

Contacts

The Contacts Menu allows you to store names, phone numbers and other information in your phone's memory. When you access your Contacts, the number in parentheses represents the number of entries you have stored (up to 500).

Access and Options

1. Press [OK] **Menu**.

2. Press [4 ghi] **Contacts**.

3. Select a sub-menu.

   1. Find/Add entry
   2. Groups
   3. Speed dial
   4. Voice dials
   5. Information

1. Find/Add entry

Your phone can store up to 500 Contacts entries. Contacts entries can store up to a total of five phone numbers, and each entry's name can contain 32 characters.

1. Press [OK] , [4 ghi] , [1 ⊠] .

2. Scroll to **<New entry>** and press [OK] .

3. Enter a name for the new entry and press [OK] .

4. Scroll to **[Add number]**, enter the phone number, and then press [OK] .

5. Select a phone label and press [OK] .

   Mobile/ Home/ Office/ Pager/ Fax/ None

6. Scroll down to additional fields and enter or edit information as desired.

7. Press left option button ⬅ **Done**.

1.1 To find contacts entries by name:

1. Press [OK] , [4 ghi] , [1 ⊠] .

2. Scroll through all the entries using your navigation key.

-or-
Enter the full name or part of the name.

3. To display an entry, highlight it and press [OK].

4. To dial the entry's default phone number, press [phone].

   Or to display additional Contacts entries, press [key].

1.2 To select a ringtone type for an entry:

1. From standby mode, press **Contacts** (right option button).

2. Select the entry for which you want to set the incoming ringtone and press [OK].

3. Scroll down to **<Edit entry>** and press [OK].

4. Scroll down to the ringtone option 🔔 and press [OK].
   Select **Preloaded** / **Downloaded**.

5. Select the desired ringtone and press **Assign** (left option button).

6. Press **Done** (left option button) to save the ringtone type.

2. Groups

Allows you to view your grouped Contacts, add a new group, change the name of a group, or delete a whole group.

1. Press [OK], [4 ghi], [2 abc].

2. Choose from the following options:

● Use [key] to highlight a group to view, then press [OK].

● Select **<Add group>** to add a new group to the list.

● Use [key] to highlight a group, then press [OK] to change the name of the group or delete the group.
<Add members>/ <Edit group>/ <Erase group>

3. Speed dial

Allows you to view your Speed dial list, designate new Speed dials, or remove Speed dial designations entered in your Contacts.

1. Press [OK] , [4 ghi] , [3 def] .

2. Use [5 MNO] to highlight the Speed dial position (or enter the Speed dial digit), then press [OK] .

3. Highlight **Set speed dial** and press [OK] .

4. Use [5 MNO] to highlight a contact entry, then press [OK] .
A confirmation message is displayed.

● While viewing a Speed dial entry, choose from the following options:

Set speed dial/ Next empty/ Erase speed dial/ Erase all

Note
Speed Dial #1 is reserved for Voicemail.

4. Voice dials

Allows you to view the list of numbers programmed with voice dialing or add a Voice dial command to a number stored in your Contacts.

1. Press [OK] , [4 ghi] , [4 ghi] .

2. Scroll to **<Record new>** and press [OK] .

3. Enter or highlight the entry (name) in the Contacts and press [OK] .

4. After you are prompted to say the name you wish to program, wait for the beep and then say the name into your phone's receiver.

5. Respond to the prompt by repeating the name after the beep.

Note
Recordings should be made in a normal use position (speaker by your ear and receiver near your mouth) while using a clear voice. Hands-free car kits or headsets should be used if the phone is primarily used with them.

5. Information

Allows you to check contacts information.

1. Press [OK] , [4 ghi] , [5 JKL] .

VirginXL

Accessing VirginXL

With VirginXL, you can access a variety of music, entertainment, and information services from your phone. Check Virgin Mobile's Web site at www.virginmobileusa.com for availability and pricing, or check directly from your phone through the VirginXL menu. Charges apply.

Access and Options

1. Press ⬛.

2. Select **VirginXL** or press ⬛. Or you can access directly by pressing ⬛.

Here are just a few of the things that you can do with VirginXL on your phone:

- Download ringtones and graphics
- Meet new people & chat with friends
- Sign up for text alerts
- Surf the Web

Ending VirginXL Session

You can end a VirginXL session by pressing ⬛.

Navigating through VirginXL

While using VirginXL, you will find the following:

- Numbered options (some options may not be numbered);
- Links (embedded in content);
- Text or numeric input;
- Simple text;

You can act on the options or the links by using the option buttons.

Messaging

Access and Options

1. Press $\boxed{\text{OK}}$.

2. Press $\boxed{6^{\text{mno}}}$ **Messaging**.

   Or you can quickly send a message by pressing $\boxed{\boxtimes}$.

3. Select a sub-menu.
   1. Send message
   2. Inbox
   3. Virgin alerts
   4. Voicemail
   5. Sent
   6. Saved
   7. Draft
   8. Settings
   9. Erase messages

Text messages, pages, and the voicemail box become available as soon as the phone is powered on.

● Make a call to the callback number by pressing $\boxed{\frown}$ during an Inbox message check.

● Read and edit messages saved in the Sent folder after transmission and resend them.

The phone can store up to 215 messages (For example, 50 Inbox text messages, 50 Sent text messages, 15 Draft text messages, 50 Saved text messages, 50 Virgin Alerts messages). The information stored in the message is determined by phone mode and service capability. Other limits to available characters per message may exist. Please check with your service provider for system features and capabilities.

New Message Alert

There are three ways your phone alerts you to new messages.

1. The phone displays a message on the screen.

2. The phone makes a sound, if this option is selected.

3. The message icon ($\boxtimes$) is displayed on the screen. In case of an urgent message, the icon will flash and Urgent message is displayed.

1. Send message

Allows you to send text messages, pages, and e-mail transmissions. Each message has a destination (up to 10 recipients per message) and information (Message). These are dependent upon the type of message you want to send.

Sending a Text Message

1. Press [⌨] OR

   Press [OK] , [8ᵐⁿᵒ] , [1⊠] .

2. Enter the recipient's address, then press [OK] .

   Or press right option button [⌐] **Options** to select **From contacts/ From group/ Recent list** and press [OK] .

   Press left option button [⌐] **Next** to access the message screen.

3. Type your message (text or e-mail), then press [OK] .

Using Text Input Modes

SHIFT Key	[✱]	To change capitalization.
SPACE Key	[#]	To insert a space.
BACK Key	[BACK]	To delete the previous character; hold it to delete entire words.
Punctuation Key	[1⊠]	To insert punctuation in a word or to complete a sentence in T9 Mode.

Right option button ([⌐]) To choose T9Word/ Abc/ 123/ Symbols/ Smileys/ Settings/ Add recipient/ Auto text/ Preset suffix.

4. Press left option button [⌐] **Send**. A confirmation message is displayed.

Message Icon Reference

	Voicemail
	MULTIPLE MESSAGES
	Message CANCEL
	Message DUPLICATE
	Message DUPLICATE LOCK
	Message FAIL
	Message PENDING
	Message READ
	Message SENT
	Message UNREAD
	Message WP READ
	Message WP UNREAD
	Virgin Alert read
	Virgin Alert unread
	Virgin Alert

2. Inbox

1. Press `OK` , `6 mno` , `2 abc` .

The phone alerts you in 3 ways when you receive a new message by:

- Displaying a message notification on the screen.
- The phone makes a sound or vibrates, if this option is selected.
- Displaying the message icon 🖂 .

Received text messages and page messages may be searched and the contents viewed. Received messages are displayed from newest to oldest.

Out of Memory Warning

If the memory is full, no more messages can be received until enough memory space becomes available. A disclaimer is displayed and new messages are not accepted.

Viewing Your Inbox

Up to 50 received messages can be stored in the Inbox.

1. Press $\boxed{OK}$, $\boxed{6^{\text{mno}}}$, $\boxed{2^{\text{abc}}}$.

2. Use $\boxed{\$}$ to highlight an Inbox message.

- left option button $\boxed{\triangle}$ **Reply**.

- right option button $\boxed{\triangleright}$ **Options**.

   Options from Inbox view:
   **Call(go to list)/ Lock(Unlock)/ Save/
   Erase/ Erase read messages/ Erase all**

3. Press $\boxed{OK}$.

Options from Message view:

   1. Call (go to list)/ 2. Forward/ 3. Save/
   4. Lock (Unlock)/ 5. Save number/
   6. Erase/ 7. Erase all

**Options from Message view (for messages
including a url):**

   1. Go / 2. Call (go to list) / 3. Forward/
   4. Save / 5. Lock (Unlock) / 6. Save
   number/ 7. Save URL / 8. Erase /
   9. Erase all

3. Virgin Alerts

Free system messages provide information
from time to time to let you know about

your account.

1. Press $\boxed{OK}$, $\boxed{6^{\text{mno}}}$, $\boxed{3^{\text{def}}}$.

4. Voicemail

Allows you to view new voice messages
recorded in the voicemail box. Your phone
will alert you when you receive a new
voice message.

4.1 Call voicemail

Checking your voicemail box.

1. Press and hold $\boxed{1^{\text{\tiny$\boxtimes$}}}$.

4.2 Voicemail details

Allows you to check voicemail details.

1. Press $\boxed{OK}$, $\boxed{6^{\text{mno}}}$, $\boxed{4^{\text{ghi}}}$, $\boxed{2^{\text{abc}}}$.

4.3 Clear icon

Allows you to clear new voicemail icon
from the area of icon indicator.

1. Press $\boxed{OK}$, $\boxed{6^{\text{mno}}}$, $\boxed{4^{\text{ghi}}}$, $\boxed{3^{\text{def}}}$.

5. Sent

Up to 50 sent messages can be stored in the Sent folder. View lists and contents of sent messages and verify whether the transmission was successful or not.

1. Press [OK] , [6 mno] , [5 JKL] .

2. Use [$] to highlight a sent message.

   ● Press left option button [icon] **Send**.

   ● Press right option button [icon] **Options**.

   Options from Sent view:

   Call(go to list)/ Forward/ Edit/ Lock(Unlock)/ Save/ Save number/ Erase/ Erase all

Options from Sent view (for messages including a URL):

   Go/ Call(go to list)/ Forward/ Edit/ Lock(Unlock)/ Save/ Save number/ Erase

3. Press [OK] .

Options from Message view:

   1. Call(go to list)/ 2. Forward/ 3. Edit/ 4. Save/ 5. Lock(Unlock)/ 6. Save auto text/ 7. Compose new/ 8. Save number/ 9. Erase

Options from Message view (for messages including a URL):

   1. Go/ 2. Call(go to list)/ 3. Forward/ 4. Edit/ 5. Save/ 6. Lock/ 7. Save auto text/ 8. Compose new/ 9. Save number/ 0. Erase

6. Saved

Displays saved messages.

1. Press [OK] , [6 mno] , [6 mno] .

2. Use [$] to highlight a message.

● left option button [icon] **Reply**.

● right option button [icon] **Options**.

Options from Saved view:

   Call(go to list)/ Lock/ Erase/ Erase read messages/ Erase all

3. Press [OK] .

Options from Message view:

1. Call(go to list)/ 2. Forward/ 3. Lock/
4. Save number/ 5. Erase/ 6. Erase all

Options from Message view (for messages including a URL):

1. Go/ 2. Call(go to list)/ 3. Forward/
4. Lock(Unlock)/ 5. Save number/
6. Save URL/ 7. Erase/ 8. Erase all

7. Draft

Displays draft messages.

1. Press [OK] , [8 mno] , [7 pqrs] .

2. Use [⬆] to highlight a message.

● Press left option button ⬱ **Edit**.

● Press right option button ⬲
   Options.

   Send/ Compose new/ Erase/ Erase all

8. Settings

Allows you to configure 6 settings for messages.

1. Press [OK] , [8 mno] , [8 tuv] ,

8.1 Notification

When you receive a text message, your phone notifies you by displaying an icon on your display screen. You can also choose to be notified with a larger pop-up message on your display screen.

1. Press [OK] , [8 mno] , [8 tuv] , [1 ⊠] .

2. Use [⬆] to select a setting, then press [OK] .
   Msg & icon/ Icon only

8.2 Alerts

Allows you to set the alert types for Voicemail, Messages, and Missed calls.

1. Press [OK] , [8 mno] , [8 tuv] , [2 abc] .

2. Select **Voicemail alerts/ Message alerts/ Missed call alerts**.

3. Use $\boxed{\$}$ to select a ringtone, then press $\boxed{OK}$.

8.3 Message reminder

When new messages arrive, you can choose to have your phone notify you by playing an audible alert.

1. Press $\boxed{OK}$, $\boxed{6^{\,mno}}$, $\boxed{8^{\,tuv}}$, $\boxed{3^{\,def}}$.

2. Use $\boxed{\$}$ to select a setting, then press $\boxed{OK}$.
   On/ Off

8.4 Auto-erase

You can delete messages that you've already read whenever you like, or you can have your phone delete them automatically for you.

1. Press $\boxed{OK}$, $\boxed{6^{\,mno}}$, $\boxed{8^{\,tuv}}$, $\boxed{4^{\,ghi}}$.

2. Use $\boxed{\$}$ to select a setting, then press $\boxed{OK}$.
   On/ Off

8.5 Signature

Each message you send can have a customized signature to reflect your personality.

1. Press $\boxed{OK}$, $\boxed{6^{\,mno}}$, $\boxed{8^{\,tuv}}$, $\boxed{5^{\,jkl}}$.

2. Select **Custom** and press $\boxed{OK}$.

   (If you do not wish to attach a signature to your outgoing messages, select **None**.)

3. Enter your signature and press $\boxed{OK}$.

8.6 Auto text

Your phone is loaded with 20 Auto Text messages to help make sending text messages faster and easier.

1. Press $\boxed{OK}$, $\boxed{6^{\,mno}}$, $\boxed{8^{\,tuv}}$, $\boxed{6^{\,mno}}$.
   The list of Auto Text messages is displayed.

2. To edit or delete an Auto Text message, highlight it and press $\boxed{OK}$.

3. Use $\boxed{\$}$ to select and option, then press $\boxed{OK}$.

Edit/ Send message/ Erase/ Erase all

To add a new Auto Text message:

1. Press `OK`, `6 mno`, `8 tuv`, `6 mno`.

2. To add a new Auto Text message, select **<Add new>**.

3. Enter your message and press `OK`. Your new message will be added to the beginning of the list.

9. Erase messages

Allows you to erase the messages stored in your Inbox, Sent, Saved, or Draft message folders. You can also erase all messages at the same time.

1. Press `OK`, `6 mno`, `9 wxyz`.

2. Select **Inbox/ Sent/ Saved/ Draft/ Erase all** then press `OK`.

Tools

Allows you to make use of various tools and applications.

Access and Options

1. Press **[OK] Menu**.

2. Press **[7 pqrs] Tools**.

3. Select a sub-menu.

   1. Scheduler
   2. Alarm clock
   3. Ez tip calculator
   4. Calculator
   5. Bluetooth
   6. World clock
   7. Voice memo
   8. Notepad

1. Scheduler

Allows you to store and access your agenda(s). Simply enter your appointments in the Scheduler, and your phone will alert you with a reminder.

1. Press **[OK]**, **[7 pqrs]**, **[1 ✉]**.

2. Use **[✦]** to highlight the scheduled day.

   [•] Moves cursor to the left.
   [✉] Moves cursor to the right.
   [$] Moves to the previous week.
   [↵] Moves to the next week.

3. Press left option button **[✐] Add**.

4. Enter your schedule information including:

   ● Date

   ● Time Press **[OK]** to set specific time or press right option button **[↘] All Day**.

   ● Content

   ● Recurring event

None/ Daily/ Mon-Fri/ Weekly/ Monthly/ Yearly

- When to ring the alarm reminder **None/ On time/ 5 minutes/ 10 minutes/ 1 hour/ 1 day/ 2 days**

- Which ring alarm to sound

5. Press left option button ⌧ **Save**.

When you exit without saving, you're asked to select **Return to edit/ Save and exit/ Exit** in a pop up message.

Note

Scheduler will not alert you during a call or during SMS transmission. It will sound the reminder after you exit a call.

2. Alarm clock

Allows you to set up to four alarms. At the alarm time, any set alarm will sound the tone of your choice, and an alarm message will be displayed on the internal screen.

1. Press [OK], [7 pqrs], [2 abc].

2. Select the alarm you want to edit.

Alarm 1/ Alarm 2/ Alarm 3/ Quick alarm/ Reset all

3. Use [$] to highlight the alarm time then press [OK].

4. Set the time for alarm and press [OK].

5. Use [$] to highlight **Once** (recurring setting) and press [OK].

6. Press [$] to select one of the following and press [OK].

   Once/ Daily/ Mon - Fri/ Weekends

   For **Quick alarm** option, set **Off/ 1 min later/ 10 min later/ 30 min later/ 1 hour later**

7. Use [$] to highlight the tone option 🔔 and press [OK].

8. Use [$] to select one of the available alarm ring types and press [OK].

9. Press left option button ⌧ **Save**.

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3. Ez tip calculator

Allows you to quickly and easily estimate the tip and total amount of a bill by inputting the bill amount before tip, the tip percentage, and dividing it by the number of people paying.

1. Press [OK], [7 pqrs], [3 def].

2. Press left option button ⌐ **Reset** if necessary.

3. Press right option button ⌐ **Close** to exit this menu.

4. Calculator

Allows you to perform simple mathematical calculations. You can enter numbers up to the sixth decimal place.

1. Press [OK], [7 pqrs], [4 ghi].

2. Enter data.

● Use [ ] to enter plus, minus, slash and multiply calculations.

● Press [*] to enter period and [#] to enter plus or minus.

● Press [BACK] to delete digits or symbols.

● Press left option button ⌐ **Reset** to reset the calculation.

● Press right option button ⌐ **Close** to end the calculation.

5. Bluetooth

The Flare is compatible with devices that support the Bluetooth® headset and hands-free profile(s). You may create and store 20 pairings within the Flare and connect to one device at a time. The approximate communication range for Bluetooth® wireless technology is up to 30 feet (10 meters).
Bluetooth QD ID: B012711

Pairing a new Bluetooth® device

Pairing is the process that allows the phone to locate, establish and register 1-to-1 connection with the target device.

1. Press [OK] , [7 pqrs] , [5 jkl] .

2. Scroll to **<Add new>** and press [OK] .

3. Follow the Bluetooth accessory instructions to set the device to pairing mode.

4. Scroll to Search and press [OK] .

5. If Bluetooth device is set to off, you will be prompted to turn power on. Select [1 ⊠] **Yes**.

6. The device will appear in the Found Devices menu once it has been located. Highlight the device and press [OK] .

7. The phone will prompt you for the PIN Code. Consult the Bluetooth accessory instructions for the appropriate PIN Code (typically "0000"). Enter the PIN Code and press [OK] .

8. Once pairing is successful, select [1 ⊠] **Pair** to connect with the device.

9. Once connected, you will see the device listed in the Paired Devices menu and the Bluetooth icons (🎧 📧 🖥 🖼 🗿) will show at the top of the internal screen.

Settings

Allows you to customize your phone's Bluetooth settings.

Tools

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1. On/Off

Allows you to set the *Bluetooth* power On/Off.

1. Press `OK`, `7pqrs`, `5jkl`.

2. Scroll to **<Settings>** and press `OK`.

3. Press `1` **On/Off**.

4. Use `S` to select a setting, then press `OK`.

   On/ Off

2. Visibility

Allows you to manage your phone's availability to other Bluetooth devices.

1. Press `OK`, `7pqrs`, `5jkl`.

2. Scroll to **<Settings>** and press `OK`.

3. Press `2abc` **Visibility**.

4. Turn on Bluetooth if not set to on.

5. Use `S` to select a setting, then press `OK`.

Hidden/ Visible for 3 mins/ Always visible

3. Device name

Allows you to select a Bluetooth name for your phone. Your phone's Bluetooth name will appear to other in-range Bluetooth devices, depending on your visibility settings.

1. Press `OK`, `7pqrs`, `5jkl`.

2. Scroll to **<Settings>** and press `OK`.

3. Press `3def` **Device name**.

4. Press `BACK` to clear the current name.

5. Use your keypad to enter a new name and press `OK` to save and exit.

4. Device Info

1. Press `OK`, `7pqrs`, `5jkl`.

2. Scroll to **<Settings>** and press `OK`.

3. Press `4ghi` **Device Info**.

6. World clock

Allows you to determine the current time in another time zone or country.

1. Press [OK] , [7 pqrs] , [6 mno] .

2. Press right option button [icon] **Cities** to select a specific city, and press [OK] to view the city's current date and time.

3. Use [icon] to scroll through the available cities on the map.

4. Press left option button [icon] **Set DST** to display Daylight Savings Time in the selected location.

7. Voice memo

Allows you to add, listen to, and erase short verbal reminders. The recorded voice memos are listed in the Voice memo folder. You can select <Record new>, <Erase all>, <Memory info>.

1. Press [OK] , [7 pqrs] , [7 pqrs] .

2. Scroll to **<Record new>** and press [OK] .

3. Talk into the receiver after the tone, then press [OK] **Stop**. The default memo title is the date and time of recording.

To Playback a Voice memo

1. To access a recorded voice memo, highlight the Voice memo you want to hear, then press [OK] .

In the selected Voice memo, the following options are available:

● **Play** Play the selected Voice Memo. **Pause (Resume)/ Stop**

● **View details** **Title/ Recorded on/ Play time**

● **Edit title** Edit the title of the selected Voice memo. **Save/ Mode : [Abc]/ Cancel**

● **Erase** **Yes/ No**

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8. Notepad

Allows you to add, read, edit, and erase notes to yourself.

1. Press [OK] , [7 pqrs], [8 tuv] .

2. Press [OK] on **<Add new>** to write a new note then press [OK] to save.

While entering a note, use text input mode with right option button [⬦] **Mode**.

Recent calls

The Recent calls Menu is a list of the last phone numbers or Contact entries for calls you placed, accepted, or missed. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Access and Options

1. Press [OK] **Menu**.

2. Press [8 tuv] **Recent calls**.
   Or you can access directly by pressing [   ].

3. Select a sub-menu.

   1. Missed calls
   2. Received calls
   3. Outgoing calls
   4. All calls
   5. Erase history

1. Missed calls

Allows you to view the list of missed calls; up to 50 entries.

1. Press [OK] , [8 tuv] , [1 ⊠] .

2. Use [   ] to highlight an entry, then

● Press [OK] to view the entry.

● You can select from the following options:
   Call/ Save/ Send message/ Prepend/ Erase/ Next/ Prev

● Press [   ] to place a call to the number.

2. Received calls

Allows you to view the list of incoming calls; up to 50 entries.

1. Press [OK] , [8 tuv] , [2 abc] .

2. Use [   ] to highlight an entry, then

● Press [OK] to view the entry.

● You can select from the following options:

Call/ Save/ Send message/ Prepend/ Erase/ Next/ Prev

● Press ![call] to place a call to the number.

3. Outgoing calls

Allows you to view the list of outgoing calls; up to 50 entries.

1. Press ![OK] , ![8 tuv] , ![3 def] .

2. Use ![up/down] to highlight an entry, then

● Press ![OK] to view the entry.

● You can select from the following options:
Call/ Save/ Send message/ Prepend/ Erase/ Next/ Prev

● Press ![call] to place a call to the number.

4. All calls

Allows you to view the list of all calls; up to 50 entries.

1. Press ![OK] , ![8 tuv] , ![4 ghi] .

2. Use ![up/down] to highlight an entry, then

● Press ![OK] to view the entry.

● Press ![call] to place a call to the number.

● You can select from the following options:
Call/ Save (Phone book info)/ Send message/ Prepend/ Erase/ Next/ Prev

5. Erase history

Allows you to erase selected call list(s).

1. Press ![OK] , ![8 tuv] , ![5 jkl] .

2. Use ![up/down] to highlight the list of calls to erase, then press ![OK] .

Missed calls/ Received calls/ Outgoing calls/ All calls

3. Press ![1] **Yes**.

Surf The Web

Access and Options

1. Press [OK].

2. Select **Surf The Web** or press [9wxyz]. Or you can access directly by pressing [WEB].

Safety

TIA Safety Information

The following is the complete TIA Safety Information for wireless handheld phones.

Exposure to Radio Frequency Signal

Your wireless handheld portable phone is a low power radio transmitter and receiver. When ON, it receives and sends out Radio Frequency (RF) signals.

In August, 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

ANSI C95.1 (1992) *

NCRP Report 86 (1986)

ICNIRP (1996)

* American National Standards Institute; National Council on Radiation Protection and Measurements; International Commission on Non-Ionizing Radiation Protection.

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).

The design of your phone complies with the FCC guidelines (and those standards).

Antenna Care

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

Phone Operation

NORMAL POSITION: Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.

Tips on Efficient Operation

For your phone to operate most efficiently:

Don't touch the antenna unnecessarily when the phone is in use. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.

Driving

Check the laws and regulations on the use of wireless phones in the areas where you drive and always obey them. Also, if using your phone while driving, please observe the following:

- Give full attention to driving -- driving safely is your first responsibility;
- Use hands-free operation, if available;
- Pull off the road and park before making or answering a call if driving conditions or the law require it.

Electronic Devices

Most modern electronic equipment is shielded from RF signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of six (6) inches be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- Should ALWAYS keep the phone more than six (6) inches from their pacemaker when the phone is turned ON;
- Should not carry the phone in a breast pocket;
- Should use the ear opposite the pacemaker to minimize the potential for interference;

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- Should turn the phone OFF immediately if there is any reason to suspect that interference is taking place.

Hearing Aids

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider (or call the customer service line to discuss alternatives).

Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information.

Health Care Facilities

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may use equipment that could be sensitive to external RF energy.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Posted Facilities

Turn your phone OFF in any facility where posted notices so require.

Aircraft

FCC regulations prohibit using your phone while in the air. Switch OFF your phone before boarding an aircraft.

Blasting Areas

To avoid interfering with blasting operations, turn your phone OFF when in a "blasting area" or in areas posted: "Turn off two-way radio". Obey all signs and instructions.

Potentially Explosive Atmosphere

Turn your phone OFF when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive atmosphere are often, but not always marked clearly. Potential areas may include: fueling areas (such as gasoline stations); below deck on boats; fuel or chemical transfer or storage facilities; vehicles using liquefied petroleum gas (such as propane or butane); areas where the air contains chemicals or particles (such as grain, dust, or metal powders); and any other area where you would normally be advised to turn off your vehicle engine.

For Vehicles Equipped with an Air Bag

An air bag inflates with great force. DO NOT place objects, including either installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

Safety Information

Please read and observe the following information for safe and proper use of your phone and to prevent damage. Also, keep the user guide in an accessible place at all times after reading it.

Caution! Violation of the instructions may cause minor or serious damage to the product.

Charger and Adapter Safety

- The charger and adapter are intended for indoor use only.
- Insert the battery pack charger vertically into the wall power socket.
- Use the correct adapter for your phone when using the battery pack charger abroad.
- Only use the approved battery charger. Otherwise, you may cause serious damage to your phone.

Battery Information and Care

- Please dispose of your battery properly or take it to your local wireless carrier for recycling.

- The battery doesn't need to be empty before recharging.

- Use only LG-approved chargers specific to your phone model since they are designed to maximize battery life.

- Do not disassemble or short-circuit the battery.

- Keep the battery's metal contacts clean.

- Replace the battery when it no longer provides acceptable performance. The battery can be recharged several hundred times before replacement.

- Recharge the battery after long periods of non-use to maximize battery life.

- Battery life will vary due to usage patterns and environmental conditions.

- Use of extended backlighting, Browser, and data connectivity kits affect battery life and talk/standby times.

- The self-protection function of the battery cuts the power of the phone when its operation is in an abnormal state. In this case, remove the battery from the phone, reinstall it, and turn the phone on.

Explosion, Shock, and Fire Hazards

- Do not put your phone in a place subject to excessive dust and keep the minimum required distance between the power cord and heat sources.

- Unplug the power cord prior to cleaning your phone, and clean the power plug pin when it's dirty.

- When using the power plug, ensure that it's firmly connected. If not, it may cause excessive heat or fire.

- If you put your phone in a pocket or bag without covering the receptacle of the phone (power plug pin), metallic articles (such as a coin, paperclip or pen) may short-circuit the phone. Always cover the receptacle when not in use.

- Don't short-circuit the battery. Metallic articles such as a coin, paperclip or pen in your pocket or bag may short-circuit the + and – terminals of the battery (metal strips on the battery) upon moving. Short-circuit of the terminal may damage the battery and cause an explosion.

- Do not disassemble or crush the battery. It may cause a fire.

General Notice

- Using a damaged battery or placing a battery in your mouth may cause serious injury.

- Do not place items containing magnetic components such as a credit card, phone card, bank book, or subway ticket near your phone. The magnetism of the phone may damage the data stored in the magnetic strip.

- Talking on your phone for a long period of time may reduce call quality due to heat generated during use.

- When the phone is not used for a long period time, store it in a safe place with the power cord unplugged.

- Using the phone in proximity to receiving equipment (i.e., TV or radio) may cause interference to the phone.

- Do not use the phone if the antenna is damaged. If a damaged antenna contacts skin, it may cause a slight burn. Please contact an LG Authorized Service Center to replace the damaged antenna.

- Do not immerse your phone in water. If this happens, turn it off immediately and remove the battery. If the phone does not work, take it to an LG Authorized Service Center.

- Do not paint your phone.

- The data saved in your phone might be deleted due to careless use, repair of the phone, or upgrade of the software. Please backup your important phone numbers. (Ring tones, text messages, voice messages, pictures, and videos could also be deleted.) The manufacturer is not liable for damage due to the loss of data.

- When you use the phone in public places, set the ringtone to vibration so you don't disturb others.

- Do not turn your phone on or off when putting it to your ear.

- Use accessories, such as earphones and headsets, with caution. Ensure that cables are tucked away safely and do not touch the antenna unnecessarily.

If you are listening to music whilst out and about, please ensure that the volume is at a reasonable level so that you are aware of your surroundings. This is particularly imperative when attempting to cross the street.

Avoid damage to your hearing

Damage to your hearing can occur if you are exposed to loud sound for long periods of time. We therefore recommend that you do not turn on or off the handset close to your ear. We also recommend that music and call volumes are set to a reasonable level.

FDA Consumer Update

The U.S. Food and Drug Administration's Center for Devices and Radiological Health Consumer Update on Mobile Phones:

1. Do wireless phones pose a health hazard?

The available scientific evidence does not show that any health problems are associated with using wireless phones. There is no proof, however, that wireless phones are absolutely safe. Wireless phones emit low levels of Radio Frequency (RF) energy in the microwave range while being used. They also emit very low levels of RF when in standby mode. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects. Many studies of low level RF exposures have not found any biological effects. Some studies have suggested that some biological effects may occur, but such findings have not been confirmed by additional research. In some cases, other

researchers have had difficulty in reproducing those studies, or in determining the reasons for inconsistent results.

2. What is the FDA's role concerning the safety of wireless phones?

Under the law, the FDA does not review the safety of radiation-emitting consumer products such as wireless phones before they can be sold, as it does with new drugs or medical devices. However, the agency has authority to take action if wireless phones are shown to emit Radio Frequency (RF) energy at a level that is hazardous to the user. In such a case, the FDA could require the manufacturers of wireless phones to notify users of the health hazard and to repair, replace, or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions, the FDA has urged the wireless phone industry to take a number of steps, including the following:

● Support needed research into possible biological effects of RF of the type emitted by wireless phones;

● Design wireless phones in a way that minimizes any RF exposure to the user that is not necessary for device function; and

● Cooperate in providing users of wireless phones with the best possible information on possible effects of wireless phone use on human health.

The FDA belongs to an interagency working group of the federal agencies that have responsibility for different aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:

● National Institute for Occupational Safety and Health

● Environmental Protection Agency

● Occupational Safety and Health Administration

● National Telecommunications and Information Administration

The National Institutes of Health participates in some interagency working group activities, as well.

The FDA shares regulatory responsibilities for wireless phones with the Federal Communications Commission (FCC). All phones that are sold in the United States must comply with FCC safety guidelines that limit RF exposure. The FCC relies on the FDA and other health agencies for safety questions about wireless phones.

The FCC also regulates the base stations that the wireless phone networks rely upon. While these base stations operate at higher power than do the wireless phones themselves, the RF exposures that people get from these base stations are typically thousands of times lower than those they can get from wireless phones. Base stations are thus not the subject of the safety questions discussed in this document.

3. What kinds of phones are the subject of this update?

The term "wireless phone" refers here to handheld wireless phones with built-in antennas, often called "cell", "mobile", or "PCS" phones. These types of wireless phones can expose the user to measurable Radio Frequency (RF) energy because of the short distance between the phone and the user's head.

These RF exposures are limited by FCC safety guidelines that were developed with the advice of the FDA and other federal health and safety agencies. When the phone is located at greater distances from the user, the exposure to RF is drastically lower because a person's RF exposure decreases rapidly with increasing distance from the source. The so-called "cordless phones," which have a base unit connected to the telephone wiring in a house, typically operate at far lower power levels, and thus produce RF exposures far below the FCC safety limits.

4. What are the results of the research done already?

The research done thus far has produced conflicting results, and many studies have suffered from flaws in their research

methods. Animal experiments investigating the effects of Radio Frequency (RF) energy exposures characteristic of wireless phones have yielded conflicting results that often cannot be repeated in other laboratories. A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer in laboratory animals. However, many of the studies that showed increased tumor development used animals that had been genetically engineered or treated with cancer-causing chemicals so as to be pre-disposed to develop cancer in the absence of RF exposure. Other studies exposed the animals to RF for up to 22 hours per day. These conditions are not similar to the conditions under which people use wireless phones, so we do not know with certainty what the results of such studies mean for human health. Three large epidemiology studies have been published since December 2000. Between them, the studies investigated any possible association between the use of wireless phones and primary brain cancer, glioma, meningioma, or acoustic neuroma, tumors of the brain or salivary gland, leukemia, or other cancers. None of the studies demonstrated the existence of any harmful health effects from wireless phone RF exposures. However, none of the studies can answer questions about long-term exposures, since the average period of phone use in these studies was around three years.

5. What research is needed to decide whether RF exposure from wireless phones poses a health risk?

A combination of laboratory studies and epidemiological studies of people actually using wireless phones would provide some of the data that are needed. Lifetime animal exposure studies could be completed in a few years. However, very large numbers of animals would be needed to provide reliable proof of a cancer promoting effect if one exists. Epidemiological studies can provide data that is directly applicable to human populations, but ten or more years follow-up may be needed to provide answers about some health effects, such as cancer.

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This is because the interval between the time of exposure to a cancer-causing agent and the time tumors develop — if they do — may be many, many years. The interpretation of epidemiological studies is hampered by difficulties in measuring actual RF exposure during day-to-day use of wireless phones. Many factors affect this measurement, such as the angle at which the phone is held, or which model of phone is used.

6. What is the FDA doing to find out more about the possible health effects of wireless phone RF?

The FDA is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to Radio Frequency (RF) energy.

The FDA has been a leading participant in the World Health Organization International Electro Magnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been

the development of a detailed agenda of research needs that has driven the establishment of new research programs around the world. The project has also helped develop a series of public information documents on EMF issues.

The FDA and the Cellular Telecommunications & Internet Association (CTIA) have a formal Cooperative Research And Development Agreement (CRADA) to do research on wireless phone safety. The FDA provides the scientific oversight, obtaining input from experts in government, industry, and academic organizations. CTIA-funded research is conducted through contracts with independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the world.

7. How can I find out how much Radio Frequency energy exposure I can get by using my wireless phone?

All phones sold in the United States must comply with Federal Communications Commission (FCC) guidelines that limit Radio Frequency (RF) energy exposures. The FCC established these guidelines in consultation with the FDA and the other federal health and safety agencies. The FCC limit for RF exposure from wireless phones is set at a Specific Absorption Rate (SAR) of 1.6 watts per kilogram (1.6 W/kg). The FCC limit is consistent with the safety standards developed by the Institute of Electrical and Electronic Engineering (IEEE) and the National Council on Radiation Protection and Measurement. The exposure limit takes into consideration the body's ability to remove heat from the tissues that absorb energy from the wireless phone and is set well below levels known to have effects. Manufacturers of wireless phones must report the RF exposure level for each model of phone to the FCC. The FCC website (http://www.fcc.gov/oet/rfsafety) gives directions for locating the FCC

identification number on your phone so you can find your phone's RF exposure level in the online listing.

8. What has the FDA done to measure the Radio Frequency energy coming from wireless phones?

The Institute of Electrical and Electronic Engineers (IEEE) is developing a technical standard for measuring the Radio Frequency (RF) energy exposure from wireless phones and other wireless handsets with the participation and leadership of FDA scientists and engineers. The standard, "Recommended Practice for Determining the Spatial-Peak Specific Absorption Rate (SAR) in the Human Body Due to Wireless Communications Devices: Experimental Techniques", sets forth the first consistent test methodology for measuring the rate at which RF is deposited in the heads of wireless phone users. The test method uses a tissue-simulating model of the human head. Standardized SAR test methodology is expected to greatly improve the consistency of measurements made at

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different laboratories on the same phone. SAR is the measurement of the amount of energy absorbed in tissue, either by the whole body or a small part of the body. It is measured in watts/kg (or milliwatts/g) of matter. This measurement is used to determine whether a wireless phone complies with safety guidelines.

9. What steps can I take to reduce my exposure to Radio Frequency energy from my wireless phone?

If there is a risk from these products — and at this point we do not know that there is — it is probably very small. But if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your exposure to Radio Frequency (RF) energy. Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a wireless phone will reduce RF exposure. If you must conduct extended conversations by wireless phone every day, you could place more distance between your body and the source of the RF, since the exposure level drops off dramatically

with distance. For example, you could use a headset and carry the wireless phone away from your body or use a wireless phone connected to a remote antenna. Again, the scientific data do not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your RF exposure from wireless phone use.

10. What about children using wireless phones?

The scientific evidence does not show a danger to users of wireless phones, including children and teenagers. If you want to take steps to lower exposure to Radio Frequency (RF) energy, the measures described above would apply to children and teenagers using wireless phones. Reducing the time of wireless phone use and increasing the distance between the user and the RF source will reduce RF exposure.

Some groups sponsored by other national governments have advised that children be discouraged from using wireless phones at

all. For example, the government in the United Kingdom distributed leaflets containing such a recommendation in December 2000. They noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. Their recommendation to limit wireless phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

11. What about wireless phone interference with medical equipment?

Radio Frequency (RF) energy from wireless phones can interact with some electronic devices. For this reason, the FDA helped develop a detailed test method to measure Electro Magnetic Interference (EMI) of implanted cardiac pacemakers and defibrillators from wireless telephones. This test method is now part of a standard sponsored by the Association for the Advancement of Medical Instrumentation (AAMI). The final draft, a joint effort by the FDA, medical device manufacturers, and many other groups, was completed in late 2000. This standard will allow manufacturers to ensure that cardiac pacemakers and defibrillators are safe from wireless phone EMI.

The FDA has tested hearing aids for interference from handheld wireless phones and helped develop a voluntary standard sponsored by the Institute of Electrical and Electronic Engineers (IEEE). This standard specifies test methods and performance requirements for hearing aids and wireless phones so that no interference occurs when a person uses a "compatible" phone and a "compatible" hearing aid at the same time. This standard was approved by the IEEE in 2000.

The FDA continues to monitor the use of wireless phones for possible interactions with other medical devices. Should harmful interference be found to occur, the FDA will conduct testing to assess the interference and work to resolve the problem.

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12. Where can I find additional information?

For additional information, please refer to the following resources:

FDA web page on wireless phones (http://www.fda.gov/cellphones/)

Federal Communications Commission (FCC) RF Safety Program (http://www.fcc.gov/oet/rfsafety)

International Commission on Non-Ionizing Radiation Protection (http://www.icnirp.de)

World Health Organization (WHO) International EMF Project (http://www.who.int/emf)

National Radiological Protection Board (UK) (http://www.hpa.org.uk/radiation/)

10 Driver Safety Tips

Your wireless phone gives you the powerful ability to communicate by voice almost anywhere, anytime. An important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When operating a car, driving is your first responsibility. When using your wireless phone behind the wheel of a car, practice good common sense and remember the following tips:

1. Get to know your wireless phone and its features such as speed dial and redial. Carefully read your instruction manual and learn to take advantage of valuable features most phones offer, including automatic redial and memory. Also, work to memorize the phone keypad so you can use the speed dial function without taking your attention off the road.

2. When available, use a hands-free device. A number of hands-free wireless phone accessories are readily available today. Whether you choose an installed

mounted device for your wireless phone or a speakerphone accessory, take advantage of these devices if available to you.

3. Make sure you place your wireless phone within easy reach and where you can reach it without removing your eyes from the road. If you get an incoming call at an inconvenient time, if possible, let your voicemail answer it for you.

4. Suspend conversations during hazardous driving conditions or situations. Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, and ice can be hazardous, but so is heavy traffic. As a driver, your first responsibility is to pay attention to the road.

5. Don't take notes or look up phone numbers while driving. If you are reading an address book or business card, or writing a "to-do" list while driving a car,

you are not watching where you are going. It is common sense. Do not get caught in a dangerous situation because you are reading or writing and not paying attention to the road or nearby vehicles.

6. Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic. Try to plan your calls before you begin your trip or attempt to coincide your calls with times you may be stopped at a stop sign, red light, or otherwise stationary. But if you need to dial while driving, follow this simple tip -- dial only a few numbers, check the road and your mirrors, then continue.

7. Do not engage in stressful or emotional conversations that may be distracting. Stressful or emotional conversations and driving do not mix; they are distracting and even dangerous when you are behind the wheel of a car. Make people you are talking with aware you are driving and if necessary, suspend conversations which have the potential

to divert your attention from the road.

8. Use your wireless phone to call for help. Your wireless phone is one of the greatest tools you can own to protect yourself and your family in dangerous situations -- with your phone at your side, help is only three numbers away. Dial 911 or other local emergency number in the case of fire, traffic accident, road hazard, or medical emergency. Remember, it's a free call on your wireless phone!

9. Use your wireless phone to help others in emergencies. Your wireless phone provides you a perfect opportunity to be a "Good Samaritan" in your community. If you see an auto accident, crime in progress or other serious emergency where lives are in danger, call 911 or other local emergency number, as you would want others to do for you.

10. Call roadside assistance or a special wireless non-emergency assistance number when necessary. Certain situations you encounter while driving may require attention, but are not urgent enough to merit a call for emergency services. But you can still use your wireless phone to lend a hand. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.

For more information, please call to 888-901-SAFE, or visit our website www.ctia.org.

Consumer Information on SAR

(Specific Absorption Rate)

This model phone meets the government's requirements for exposure to radio waves. Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to Radio Frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. Because the phone is designed to operate at multiple power levels to use only the power required to reach the network, in general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

The highest SAR value for this model phone when tested for use at the ear is 1.23 W/kg and when worn on the body,

Safety

as described in this user guide, is 0.275 W/kg (body-worn measurements differ among phone models, depending upon available accessories). While there may be differences between SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/fccid after searching on FCC ID BEJLX165. Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) website at http://www.ctia.org.

* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

FCC Hearing-Aid Compatibility (HAC) Regulations for Wireless Devices

On July 10, 2003, the U.S. Federal Communications Commission (FCC) Report and Order in WT Docket 01-309 modified the exception of wireless phones under the Hearing Aid Compatibility Act of 1988 (HAC Act) to require digital wireless phones be compatible with hearing-aids. The intent of the HAC Act is to ensure reasonable access to telecommunications services for persons with hearing disabilities.

While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of

interference they generate.

The wireless telephone industry has developed a rating system for wireless phones, to assist hearing device users find phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings. **Your Flare has a M4 rating.**

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. T4 is the better/higher of the two ratings.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to interference noise. The hearing aid and wireless phone rating values are then added together. A sum of 5 is considered acceptable for normal use. A sum of 6 is considered for best use.
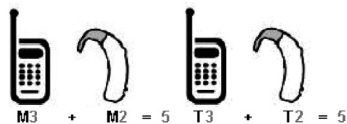
In the above example, if a hearing aid meets the M2 level rating and the wireless phone meets the M3 level rating, the sum of the two values equal M5. This is synonymous for T ratings. This should provide the hearing aid user with "normal usage" while using their hearing aid with the particular wireless phone. "Normal

usage" in this context is defined as a signal quality that is acceptable for normal operation.

The M mark is intended to be synonymous with the U mark. The T mark is intended to be synonymous with the UT mark. The M and T marks are recommended by the Alliance for Telecommunications Industries Solutions (ATIS). The U and UT marks are referenced in Section 20.19 of the FCC Rules. The HAC rating and measurement procedure are described in the American National Standards Institute (ANSI) C63.19 standard.

For information about hearing aids and digital wireless phones

FCC Hearing Aid Compatibility and Volume Control
http://www.fcc.gov/cgb/dro/hearing.html

Gallaudet University, RERC
http://tap.Gallaudet.edu/DigWireless.KS/DigWireless.htm

Hearing Loss Association of America [HLAA]
http://www.hearingloss.org/learn/cellphonetech.asp

The Hearing Aid Compatibility FCC Order
http://hraunfoss.fcc.gov/edocs_public/attachmatch/FCC-03-168A1.pdf

Accessories

To purchase accessories for your new phone such as a hands-free headset, extra battery charger, or replacement battery, please visit www.virginmobileusa.com.

Battery Charger

The battery charger allows you to charge your phone.

Battery

Standard battery is available.

Hands-free Headset

The headset connects to your phone allowing hands-free operation. It includes earpiece, receiver.

Warranty Information

1. WHAT THIS WARRANTY COVERS:

LG offers you a limited warranty that the enclosed subscriber unit and its enclosed accessories will be free from defects in material and workmanship, according to the following terms and conditions:

(1) The limited warranty for the product extends for TWELVE (12) MONTHS beginning on the date of purchase of the product with valid proof of purchase, or absent valid proof of purchase, FIFTEEN (15) MONTHS from date of manufacture as determined by the unit's manufacture date code.

(2) The limited warranty extends only to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser/end user.

(3) This warranty is good only to the original purchaser of the product during the warranty period as long as it is in the U.S, including Alaska,

Hawaii, U.S. Territories and Canada.

(4) The external housing and cosmetic parts shall be free of defects at the time of shipment and, therefore, shall not be covered under these limited warranty terms.

(5) Upon request from LG, the consumer must provide information to reasonably prove the date of purchase.

(6) The customer shall bear the cost of shipping the product to the Customer Service Department of LG. LG shall bear the cost of shipping the product back to the consumer after the completion of service under this limited warranty.

2. WHAT THIS WARRANTY DOES NOT COVER:

(1) Defects or damages resulting from use of the product in other than its normal and customary manner.

(2) Defects or damages from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by shipping, blown fuses, spills of food or liquid.

(3) Breakage or damage to antennas unless caused directly by defects in material or workmanship.

(4) That the Customer Service Department at LG was not notified by consumer of the alleged defect or malfunction of the product during the applicable limited warranty period.

(5) Products which have had the serial number removed or made illegible.

(6) This limited warranty is in lieu of all other warranties, express or implied either in fact or by operations of law, statutory or otherwise, including, but not limited to any implied warranty of marketability or fitness for a particular use.

(7) Damage resulting from use of non-LG approved accessories.

(8) All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.

(9) Products operated outside published maximum ratings.

(10) Products used or obtained in a rental program.

(11) Consumables (such as fuses).

3. STATE LAW RIGHTS:

No other express warranty is applicable to this product. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY, IS LIMITED TO THE DURATION OF THE

Warranty Information

EXPRESS WARRANTY HEREIN. LGE MOBILECOMM USA INC. SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusive limitation of incidental or consequential damages or limitations on how long an implied warranty lasts; so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

4. HOW TO GET WARRANTY SERVICE:

To obtain warranty service, please call or fax to the following telephone numbers from anywhere in the continental United States:

Tel. 1-800-793-8896 or Fax. 1-800-448-4026

Or visit http://us.lgservice.com. Correspondence may also be mailed to:

LG Electronics Service- Mobile Handsets

P.O. Box 240007, Huntsville, AL 35824

DO NOT RETURN YOUR PRODUCT TO THE ABOVE ADDRESS. Please call or write for the location of the LG authorized service center nearest you and for the procedures for obtaining warranty claims.

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